## **CUSTOMER INFORMATION SHEET / KNOW YOUR POLICY**

This document provides key information about your policy. You are also advised to go through your policy document.

| SI.<br>no. | Title  | <b>Description in Simple Words</b><br>( <i>Please refer to applicable Policy Clause Number in next column</i> )   |  | Policy<br>Clause<br>Number |
|------------|--|---|--|----------------------------|
| 1.         | Name of the<br>Insurance Product<br>and Unique<br>Identification<br>Number (UIN) | Edelweiss Life – Waiver of Premium Rider<br>UIN NO: 147B003V06  |  | Part A                     |
| 2.         | Policy Number  | << >>   |  | Part A                     |
| 3.         | Type of Insurance<br>Policy  | An Individual, Non-Linked, Non-Participating, Pure<br>Risk, Health Insurance Rider  |  | Part A                     |
| 4.         | Basic Policy details   | <ul> <li>Instalment Premium &lt;&lt; &gt;&gt;</li> <li>Mode of premium payment (e.g. Monthly,<br/>Quarterly, half yearly or Yearly) &lt;&lt; &gt;&gt;</li> <li>Sum Assured on death &lt;&lt; &gt;&gt;</li> <li>Sum Assured on Maturity &lt;&lt; &gt;&gt;</li> <li>Premium payment Term &lt;&lt; &gt;&gt;</li> <li>Policy Term &lt;&lt; &gt;&gt;</li> </ul>  |  | Part A                     |
| 5.         | Policy   | Waiver of Premium Benefit:  | A  | Part C                     |
|            | Coverage/benefits<br>payable   | When waivedIf the Life Insured suffers<br>from Total and<br>Permanent Disability<br>solely and directly due to<br>an Accident occurring<br>during the Policy Term of<br>Rider and when the Base<br>Plan and this Rider Policy<br>are in force, thenIf the Life Insured is<br>diagnosed to be suffering<br>from the 12 Critical<br>Illnesses when the Base<br>Plan and this Rider Policy<br>are in force and the Life<br>Insured survives for at<br>least 30 days following<br>the confirmed date of<br>diagnosis, provided the<br>Critical Illness occurred | Amount<br>Waived<br>All future<br>premiums under<br>the Base Plan<br>that would have<br>been payable for<br>the Policy Term<br>of Rider or death<br>of the Life<br>Insured,<br>whichever is<br>earlier, will be<br>waived off by the<br>Company. | and Part<br>D              |

|    |  | after 90 days from the<br>date of issuance/revival of<br>this Rider, thenPlease refer to the Product Bro<br>details of 12 Critical Illnesses.Note:<br>The Waiver of Premium will be t<br>the first diagnosis of Critical Illne<br>and Permanent Disability during<br>Rider and will be applicable onlyDeath Benefit:When payable<br>On the death of the Life<br>Insured when the Base<br>Plan and this Rider Policy<br>are in fares them: | riggered only once on<br>ess or Accidental Total<br>g the Policy Term of |        |
|----|--|---|--|--------|
|    |  | are in force, then: Survival Benefit: When payable On the Life Insured  | Sixe of such<br>benefits<br>No amount is                                 |        |
|    |  | surviving the Term of the<br>Rider, then:<br>Surrender Benefit: Nil   | payable  |        |
| 6. | Options available<br>( <i>in case of Linked</i><br><i>Insurance</i><br><i>Products</i> ) | Not Applicable  |  |        |
| 7. | Option available(in<br>case of Annuity<br>product)                                       | Not Applicable  |  |        |
| 8. | Riders opted, if any   | Not Applicable  |  |        |
| 9. | Exclusions (events   | Exclusions:   |  | Part C |
|    | where insurance  | 1         Critical Illness           We will not be liable to ma  | ko anv navmont   |        |
|    | coverage is not payable), if any.  | under this Rider if the Criti   | • • •  |        |
|    |  | by You is directly or indire  |  |        |
|    |  | caused, occasioned, acce  | •  |        |
|    |  | aggravated by any of the f  |  |        |
|    |  | Any Pre-Existing Dis  | -  |        |
|    |  | means any condition, ailm   | ent, injury or disease:  |        |

| <ul> <li>a. That is/are diagnosed by a physician not more than 36 months prior to the date of commencement of the policy or its reinstatement or</li> <li>b. For which medical advice or treatment was recommended by, or received from, a physician not more than 36 months prior to the date of commencement of the policy or its reinstatement.</li> <li>Any disease covered under Critical Illness occurring within 90 days of the start of Rider Policy (i.e. during the waiting period);</li> </ul> |
|---|
| <ul> <li>Any external congenital anomaly which<br/>is not as a consequence of Genetic<br/>disorder. Congenital anomaly which is in<br/>the visible and accessible parts of the<br/>body is referred to as External<br/>Congenital Anomaly. Congenital<br/>Anomaly means a condition which is<br/>present since birth, and which is<br/>abnormal with reference to form,<br/>structure or position</li> </ul>  |
| <ul> <li>Intentional self-inflicted injury, attempted suicide, while sane or insane.</li> </ul>   |
| <ul> <li>Alcohol or Solvent abuse or taking of<br/>Drugs, narcotics or psychotropic<br/>substances unless taken in accordance<br/>with the lawful directions and<br/>prescription of a registered medical<br/>practitioner.</li> </ul>  |
| • Failure to seek or follow medical advice.   |
| <ul> <li>War, invasion, act of foreign enemy,<br/>hostilities (whether war be declared or<br/>not), armed or unarmed truce, civil war,<br/>mutiny, rebellion, revolution, insurrection,<br/>military or usurped power, riot or civil<br/>commotion, strikes.</li> </ul>   |
| <ul> <li>Taking part in any naval, military or air<br/>force operation during peace time.</li> </ul>  |
| <ul> <li>Participation by You in any flying activity,<br/>except as a bona fide, fare paying<br/>passenger, pilot or cabin crew of a</li> </ul>   |

|   | recognized airline on regular routes and on a scheduled timetable.   |
|---|--|
|   | <ul> <li>Participation by You in a criminal or<br/>unlawful act with criminal intent.</li> </ul>   |
|   | <ul> <li>Engaging in or taking part in professional<br/>sport(s) or any hazardous pursuits,<br/>including but not limited to, diving or<br/>riding or any kind of race; underwater<br/>activities involving the use of breathing<br/>apparatus or not; martial arts; hunting;<br/>mountaineering; parachuting; bungee-<br/>jumping.</li> </ul> |
|   | <ul> <li>Nuclear Contamination; the radioactive,<br/>explosive or hazardous nature of nuclear<br/>fuel materials or property contaminated<br/>by nuclear fuel materials or accident<br/>arising from such nature</li> </ul>  |
| 2 | . Total and Permanent Disability   |
|   | We will not be liable to make any payment<br>under this Rider Policy if Your disability is<br>directly or indirectly due to or caused,<br>occasioned, accelerated or aggravated by any<br>of the following:  |
|   | <ul> <li>Suicide or attempted suicide or self-<br/>inflicted injury, whether You are<br/>medically sane or insane.</li> <li>Failure to seek medical advice or<br/>treatment.</li> </ul>  |
|   | <ul> <li>War, terrorism, invasion, act of foreign<br/>enemy, hostilities, civil war, martial law,<br/>rebellion, revolution, insurrection, military<br/>or usurper power, riot or civil commotion.<br/>War means any war whether declared or<br/>not.</li> </ul>   |
|   | <ul> <li>Service in the armed forces, or any<br/>police organization, of any country at war<br/>or service in any force of an international<br/>body.</li> </ul>   |
|   | <ul> <li>Committing an assault, a criminal offence, an illegal activity or any breach of law, with criminal intent.</li> <li>Engaging in or taking part in professional</li> </ul>   |

|     |                              | <ul> <li>sport(s) or any hazardous pursuits, including but not limited to, diving or riding or any kind of race; underwater activities involving the use of breathing apparatus or not; martial arts; hunting; mountaineering; parachuting; bungee jumping</li> <li>Alcohol or Solvent abuse or taking of Drugs, narcotics or psychotropic substances unless taken in accordance with the lawful directions and prescription of a registered medical practitioner</li> <li>Participation by You in any flying activity, except as a bona fide, fare paying passenger, pilot or cabin crew of a recognized airline on regular routes and on a scheduled timetable.</li> <li>Disability as a result of any disease or infection.</li> <li>Suicide clause</li> <li>In case of death due to suicide within 12 months from the date of commencement of risk under the rider coverage or from the date of revival of the rider coverage, as applicable, the nominee or beneficiary of the policyholder shall be entitled to at least 80% of the total premiums paid till the date of death whichever is higher, provided the rider coverage is in force.</li> </ul> |        |
|-----|------------------------------|---|--------|
| 10. | Waiting /lien Period, if any | Not Applicable  |        |
| 11. | Grace period                 | If We do not receive the Premium in full by the premium<br>due date under this Rider Policy, then We will allow a<br>Grace Period which is same as that allowed under the<br>Base Plan to which this Rider is appended to, during<br>which You must pay the Premium due in full. The Benefit<br>will not be available for the period for which no premium<br>is received by the Company.  | Part C |
| 12. | Free Look Period             | You have a Free Look period of thirty (30) days<br>beginning from the date of receipt of the Policy<br>Document, whether received electronically or otherwise,<br>to review the terms and conditions of this Policy. If you<br>disagree with any of the terms or conditions, or<br>otherwise, and you have not made any claims, you may   | Part D |

|     |   | to assist in the resolution of any complaint, grievance, or dispute in respect of the Policy. <b>Click here</b> to know the Grievance Redressal Procedure.   |        |
|-----|---|--|--------|
| 17. | Grievances<br>/Complaints                   | Grievance Redressal Procedure:<br>We have established a Grievance Redressal Mechanism  | Part G |
| 47  | Origuanda                                   | <b>Click here</b> to download the applicable forms and list of documents required for various policy servicing request.  | Dert   |
| 16. | Policy Servicing                            | <b>Click here</b> to know the procedure/touchpoints/Turn<br>Around Time for various Policy Servicing request:  |        |
| 15. | Claims/Claims<br>Procedure                  | Claim Procedure will be same as mentioned in the policy contract of Base Plan to which this Rider is appended to.  | Part F |
| 14. | Policy Loan, if applicable                  | Not Applicable   | Part D |
| 13. | Lapse, paid-up and<br>revival of the Policy | Revival:<br>If You have discontinued paying the Premium under<br>the Base Plan and the Rider Policy, then the Rider<br>Policy will automatically lapse along with the Base<br>Plan and it can be revived only in accordance with the<br>terms of the Base Plan.<br>If you have discontinued paying only the Rider Premium,<br>the Rider Policy will automatically lapse and cannot be<br>revived thereafter. Any revival of the Rider Policy will be<br>considered along with the revival of the Base Plan and not<br>in isolation.  | Part D |
|     |   | return this Policy for cancellation to us by giving us<br>written reasons for your objection within the said Free<br>Look period. We will refund the Premium received after<br>deducting stamp duty charges, proportionate risk<br>premium for the period of cover and expenses incurred<br>by us on medical examination (if any) of Proposer/Life<br>Insured.<br>To exercise the Free Look option, you would need to<br>send the Policy Document along with a request letter to<br>us at any of our branches or at our Corporate Office<br>address provided below. You are required to maintain<br>the acknowledgement received from the Company as a<br>proof of submission. |        |

## Declaration by the Policyholder

I have read the above and confirm having noted the details.

Place:

Date:

(Signature of Policyholder)

## Note:

- **Click here** for the product related documents including the Customer Information sheet.
- In case of any conflict, the terms and conditions mentioned in the policy document shall prevail.