CUSTOMER INFORMATION SHEET / KNOW YOUR POLICY

This document provides key information about your policy. You are also advised to go through your policy document.

SI. no.	Title	(Please re column)	Description in Simple Words (<i>Please refer to applicable Policy Clause Number in next column</i>)					
1.	Name of the Insurance Product and Unique Identification Number (UIN)		Edelweiss Life – Flexi Dream Plan JIN: 147N114V01					
2.	Policy Number	<< >>				Part A		
3.	Type of Insurance Policy	An Individu Insurance		nked, Particip	ating, Savings, Life	Part A		
4.	Basic Policy details Policy	 Mod half Sum Sum Prer Polio 						
5.	Coverage/benefits	1. Death	Benefit:			Part C, Part D		
	payable	Events	Plan Option	How and when Benefits are payable	Size of such benefits			
		Death of the Life Insured (s)	All Plan Options without Two- gether Option	In case of death of the Life Insured during the Policy Term, while the Policy is In-Force, the Death	 The Death Benefit payable is Sum Assured on Death (SAD) plus Terminal Bonus, if declared. In addition, applicable Guaranteed Income and Cash Bonus, if declared, 			

be payable as lump sum, and Policy will be terminated		Benefit will	due in the Policy	
sum, and Policy will be terminated		be payable	Year of death will	
Policy will be terminated . considering the number of months elapsed in the Policy Year. For Death Benefit Option 1: The Sum Assured on Death (SAD) increases every Policy Year starting from 2 rd Policy Year by an absolute amount equal to Max {(Sum Assured on Maturity plus Maturity Boster (applicable for Milestone Option only)) ess 7 times the Annualized Premium.0) (Policy Term - 1). The minimum Death Benefit shall be at least 105% of Total Premiums Paid up to date of death or 10 times Annual Premium whichever is higher. For Death Benefit Option 2 rd Policy Year by an absolute amount equal to Max (SUM Assured on Death (SAD) increases every Policy Year by an absolute amount equal to Max {(Sum Assured on Death (SAD) increases every Policy Year by an absolute amount equal to Max {(Sum Assured on Death (SAD) increases every Policy Year by an absolute amount equal to Max {(Sum Assured on Death (SAD) increases every Policy Year by an absolute amount equal to Max {(Sum Assured on Death (SAD) increases every Policy Year by an absolute amount equal to Max {(Sum Assured on Death (SAD) increases every Policy Year by an absolute amount equal to Max {(Sum Assured on Death (SAD) increases every Policy Year by an absolute amount equal to Max {(Sum Assured on Death (SAD) increases every Policy Year by an absolute amount equal to Max {(Sum Assured on Death (SAD) increases every Policy Year by an absolute amount equal to Max {(Sum Assured on Death (SAD) increases every Policy Year by an absolute amount equal to Max {(Sum Assured on Death (SAD) increases every Policy Year by an absolute amount equal to Max {(Sum Assured on Death (SAD) increases every Policy Year by an absolute amount equal to Max {(Sum Assured on Death (SAD) increases every Policy Year by an absolute amount equal to Max {(Sum Assured on Death (SAD) increases every Policy Year by an absolute amount equal to Max {(Sum				
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{(Sum Assured on				
			Maturity plus Maturity	
Booster (applicable for Milestone Option only)				
less 'X' times the			less 'X' times the	
Annualized				
Premium,0}/ (Policy Term - 1).			Term - 1).	

All Plan OptionWhere, 'X' equals to 7 if the age at entry of Life insured is less than 50 years less at entry of Life insured is less its insolvears and will be equal to 5 if the age at entry of Life insured is greater than or equal to 50 years.All Plan OptionIn case the optionThe minimum Death Benefit will be at least 105% of Total Premiums Paid up to date of death.All Plan OptionIn case the optionThe Death Benefit will the applicable at the time of death.Aury point of time, Death Benefit will not be less than Surrender Value applicable at the time of death.The Death Benefit will not be less than Surrender Value applicable at the time of death.Aury point of time, Death Benefit will not be less than Surrender Value applicable at the time of death.The Death Benefit will not be less than Surrender Value applicable at the time of death.Aury point of time, Death Benefit will be payable is Sum Assured on Death" Insured des lift, and will continue as in- Force Policy.No future Premiums are required to be payable, till the death of Secondary Life Insured or Maturity, whichever is sarlier. In addition, in the case of Secondary Life Insured surviving till Maturity, Whichever is sarlier. In addition, in the case of Secondary Life Insured surviving till Maturity, Maturity Benefit will be payable.	
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		Benefit shall be at least	
		105% of Total	
		Premiums Paid up to date of death or 10	
		times Annual Premium	
		whichever is higher.	
	In case the	There will be no Death	
	Secondary	Benefit payable for the	
	Life	death of the Secondary	
	Insured	Life Insured and cover	
	dies first while the	will continue for Primary	
	Policy is	Life Insured provided the future Premiums are paid	
	In-Force.	as and when due.	
		Survival Benefit will be	r
		payable, till the death of	
		Primary Life Insured or	
		Maturity, whichever is earlier. In addition, in the	
		case of Primary Life	
		Insured surviving till	
		Maturity, Maturity Benefit	
		will be payable.	
		The Death Benefit	
	Primary Life	payable is Sum Assured on 	
	Insured	Death [#] (SAD) for	
	dies after	Primary Life	
	the death	Insured	
	of	plus Terminal	
	Secondary Life	Bonus, if declared.	
	Insured,	In addition, applicable	
	while the	Guaranteed Income	
	Policy is	and Cash Bonus, if	
	In-Force,	declared, due in the	
	the Death	Policy Year of death	
	Benefit will	will be payable on	
	be payable in lump	prorata basis	
	sum and	considering the number of months elapsed in	
	Policy will	the Policy Year.	
	be		
	terminated	The minimum Death	
		Benefit payable on	
		death of Primary Life	
		Insured shall be at least 105% of Total	
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			Secondary	Secondary Life	
			Life	Insured plus,	
			Insured,	Terminal Bonus, if	
			while the	declared	
			Policy is		
			in-force,	In addition, applicable	
			the Death	Guaranteed Income	
			Benefit will	and Cash Bonus, if	
				declared, due in the	
			as lump _.	Policy Year of death	
			sum and	will be payable on	
			Policy will	prorata basis	
			be	considering the number	
			terminated	of months elapsed in	
				the Policy Year.	
				The minimum Death	
				Benefit payable on death	
				of Primary Life Insured	
				shall be at least 105% of	
				Total Premiums Paid up	
				to date of death or 10	
				times Annual Premium	
				whichever is higher. The	
				minimum Death Benefit	
				payable on death of	
				Secondary Life Insured	
				shall be at least	
				10 times Annual	
			*	Premium.	
				At any point of time, Total	
				Death Benefit will not be	
				less than Surrender Value	
				applicable at the time of	
				death.	
) increases every Policy	
	-		•	y an absolute amount	
	equal to Max	د {(Sum As	sured on Mat	turity plus Maturity Booster	
		• •)) less 7 times the	
			/ (Policy Teri		
		,•	, , , , , , , , , , , , , , , , , , , ,	,	
	Any unpaid a	accrued su	rvival benefit	s shall be payable at the	
				ng with the Death Benefit.	
			5		
	In case of de	eath of the	Life Insured v	who is a minor, the Death	
			he Proposer i		
				n alo i oloy.	

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	2. Surviv	al Benefit:			
	Events	Plan Option	How and when Benefits are payable	Size of such benefits	
	Applicabl	All Plan Options without Two- gether Option	On survival of the Life Insured, while the Policy is In-Force, this benefit is payable in arrears till maturity or death, unless accrued.	Guaranteed Income, if any plus Cash Bonus, if declared	
	e Policy Annivers ary(ies) starting from 2 nd Policy Year	All Plan Options with Two- gether Option	On survival of any one or both the Life Insured(s), while the Policy is In- Force, this benefit is payable in arrears till maturity or second death of the Life Insured(s), unless accrued.	Guaranteed Income, if any plus Cash Bonus, if declared	
	3. Maturi	ity Benefits	5:		
	Events	Plan Option	How and when Benefits are payable	Size of such benefits/Policy monies	
	Maturity of the Policy	All Plan Options without Two- gether Option	On survival of the Life Insured till the Date of Maturity, while the Policy is in- force, the Maturity Benefit is payable as lump sum.	Sum Assured on Maturity (SAM) plus Maturity Booster (applicable for Milestone Option only), plus Terminal Bonus, if declared. It will be ensured that the Total Survival Benefits and Total Maturity Benefit will be at least equal to Total	

All Plan Options with Two- gether OptionOn survival of any one or both the Life Insured(s) till the Date of Maturity, while the Policy is in- force, the Maturity Benefit is payable as lump sum.Sum Assured on Maturity (SAM) plus Maturity Booster (applicable for Milestone Option only), plus Terminal Bonus, if declared. It will be ensured that the Total Survival Benefits and Total Maturity Benefit will be at least
will be at least equal to Total Premiums Paid.
Any unpaid accrued survival benefits shall be payable at the time of termination of the Policy along with the Maturity Benefit.
4. Accrual of Survival Benefits:
At any point during the Policy Term, the Policyholder will have the option to accumulate a proportion of the Survival Benefits, upto 100% of the benefits, instead of receiving cash payouts.
Under this option, the survival benefits will accumulate at total of the following two rates:
 Guaranteed rate of 2% p.a. each year Cash bonus rate declared annually by the Company each year based on the performance of the participating fund
The accrued survival benefits, if any, will be a part of the participating fund. The guaranteed rate and the cash bonus rate would be applicable on the accrued Survival Benefits at the beginning of the policy year unpaid till the end of the policy year.

The Policyholder can withdraw the accrued survival benefits in any proportion up to 100% of the accrued amount at any point during the Policy Term. The unpaid accrued survival benefit shall be paid along with other benefits payable at the time of termination of the Policy due to death (second death or simultaneous death of both the Life Insured(s) in case of Twogether Option), maturity, or surrender. The withdrawn portion will be paid out in lump sum, while the remaining balance of the accrued survival benefit will continue to accumulate within the Policy. For illustrative purposes, if the Policyholder elects to withdraw 60% of the total accrued survival benefits during the Policy Term, only this withdrawn portion (i.e., 60%) will be paid as a lump sum at that point. The remaining 40% will continue to accrue and shall be payable along with other applicable benefits at the earlier of Policy maturity, surrender, or termination due to death. This option can be availed under an in-force as well as a Reduced Paid-up Policy provided there is no outstanding loan at the time of opting for this option. In case the Policyholder has opted for accumulation and intends to take a loan, first the accrued survival benefits will be paid out and then the loan will be granted against the Policy. The Policyholder can choose to opt in or opt out of this feature multiple times and at any point during the Policy Term.

5. Option to receive the Survival Benefit in advance:

The default option in the product is to receive the Survival Benefits (Guaranteed Income and Cash Bonus, if declared) in annual instalments in arrears. The Policyholder has the option to receive the Survival Benefits yearly/halfyearly/quarterly/monthly in advance. This option is only available if the Premium payment frequency is annual and can be opted anytime, however, the same shall be effective from the next Policy anniversary onwards subject to a minimum prior intimation of 15 days. If the Policyholder chooses to change the Premium payment frequency to other than annual mode, the Survival Benefit payment frequency will be reverted back to the default option i.e. annual instalments in arrears. For an In Force Policy, the survival benefits will be paid only after receiving the Annual Premium due for the Policy Year.

Survival Benefit amount in advance = x% of the Annual Survival Benefit payout (default option), where x is as per the table below:

Frequency of Survival Benefit in advance	(x)	
Monthly	7.99	

Quarterly	23.82	
Half-yearly	47.18	
5 5		
Half-yearly Yearly The payout mode of Survival Benefit request of the Policyholder, subject revised instalment amount of Survivat the selected mode is greater than Reference 6. Surrender Benefit: The policy will acquire surrender val premium has been paid and is payal first policy year. On receipt of a writt from you, the Surrender Value, if any will be terminated and all the benefit cease to apply. Surrender Value: The Surrender Value (GSV) and Special Guaranteed Surrender Value (GSV) The Policy shall acquire a Guarantee payment of Premium for at least two The Guaranteed Surrender Value is Total Premiums Paid <i>less</i> sum of all	47.18 92.59 t may be changed at the to the condition that the al Benefit payable under s.1,000. ue provided one full year's ble after completion of the en request for Surrender y, will be paid, the Policy s under the Policy shall her of Guaranteed Surrender Value (SSV). : ed Surrender Value on consecutive years. Max [Surrender value of	
Surrender value of Total Premiums Paid ti multiplied by Total Premiums Paid ti	Paid is a GSV Factor	
Special Surrender Value (SSV) : You Special Surrender Value. Before ma Surrender, you may approach us to Value in respect of your Policy.	ur Policy also acquires a king a request for	

6.	Options available (<i>in</i> case of Linked Insurance Products)	Not Appl	icable					
7.	Option available(in case of Annuity product)	Not App	licable			Ć		
8.	Riders opted, if any	Rider Name	UIN	Rider Sum Assure d	Modal Premium plus applicabl e taxes	Term (years)	PPT (year s)	Part A
		Total						
9.	Exclusions (events where insurance coverage is not payable), if any.	Insured o Commend as applica shall be e date of de of death y	r both) o cement able, the entitled to eath or t whicheve	due to suicio Date or from Nominee c o 80% of the he Surrende	ary Life Insure le within 12 m n the date of F or beneficiary o e Total Premiu er Value availa provided the	onths from Revival of t of the Polic Ims Paid ti able as on	n the Risk the Policy, cyholder ill the the date	Part F
10.	Waiting /lien Period, if any	Not Appli	cable					
11.	Grace period	If we do not receive the Premium in full by the Premium due date, then: (i) We will allow a Grace Period of 15 days where the Policyholder pays the Premium on a monthly basis, and 30 days in all other cases during which you must pay the Premium due in full. The Policy will be In-Force during the Grace Period. (ii) All the benefits under the Policy will continue to apply during the Grace Period. In case of death during the Grace Period, the Death Benefit will be paid (after deducting the Premium due for the Policy Year in which death occurs).					Part C	

12.	Free Look Period	You have a Free Look Period of thirty (30) days beginning from the date of receipt of the Policy Document, whether received electronically or otherwise, to review the terms and conditions of this Policy. If you disagree with any of the terms or conditions, or otherwise, and you have not made any claims, you may return this Policy for cancellation to us by giving us written reasons for your objection within the said Free Look Period. We will refund the Premium received after deducting stamp duty charges, proportionate risk Premium for the period of cover and expenses incurred by us on medical examination (if any) of Proposer/Life Insured. To exercise the Free Look Option, you would need to send the Policy Document along with a request letter to us at any of our branches or at our Corporate Office address provided below. You are required to maintain the acknowledgement received from the Company as a proof of submission.	Part D
13.	Lapse, paid-up and revival of the Policy	 (i) If all the premium has not been paid in full for at least first policy year, then on premium discontinuance, the policy will be lapsed, and no surrender value or paid-up value will be payable. (ii) The policy will acquire surrender value provided one full year's premium has been paid and is payable after completion of the first policy year. Reduced Paid Up: If all Premiums for at least first Policy Year, have not been paid in full, then paid-up value is nil. After completion of first Policy Year provided one full year's Premium has been paid, then on Premium discontinuance the Policy will continue as a 'Reduced Paid-up' Policy and the benefits shall be reduced proportionately. Once your Policy has acquired the Reduced Paid-up status, the following amounts will be applicable: Reduced Paid-up Survival Benefit comprises of Reduced Paid-up Cash Bonus as explained below: a. Reduced Paid-up Guaranteed Income Max [Guaranteed Income % x Total Annualized Premium paid x Reduced Paid-up factor Less {Total Guaranteed Income already paid till the Policy becomes Reduced Paid-up x (1 -Reduced Paid-up x (1 -Reduced Paid-up factor) divided by Remaining 	Part C, Part D
		number of Guaranteed Income' after the Policy became Reduced Paid-up}, 0]	

	ar in which t payable.	he Reduced Paid	e corresponding to the Up Guaranteed Bonus = Reduced	
		o factor x Cash Bo		
policie		y based on the pe	ed annually for paid-up rformance of the	
	-	I m Assured on N Assured on Matu	laturity = Reduced rity	
			Reduced Paid-up ualised Premium paid.	
		one Option with g Option without	out Two-gether Two-gether Option	
		Sum Assured on ssured on Death	Death = Reduced Paid- (SAD).	
		one Option with n with Two-gethe	Two-gether Option er Option	
Insure	d = Reduce		Death for Primary Life Sum Assured on ed.	
Life In	sured = Red		Death for Secondary otor x Sum Assured on oured.	
which Pre		paid / Total numbe	al number of months for er of months for which	
Paid-up S	um Ássurec	d on Death will co	d-up, the Reduced ntinue to increase with imilar to an in-force	
Events	Plan Options	How and when Benefits are payable	Size of such benefits/Policy monies	
Death of the Life Insured (s)	All Plan Options without Two- gether	In case of death of the Life Insured during the Policy Term,	Reduced Paid-up Sum Assured on Death will be payable.	

	Option	the Death Benefit will be payable as	In addition, applicable Reduced Paid-up	
		lumpsum, and Policy will be terminated.	Guaranteed Income and Reduced Paid-up Cash Bonus, if declared, due in the Policy Year of death will be payable on prorata basis considering the number of months	
			elapsed in the Policy Year.	
			The minimum Reduced Paid-up Death Benefit shall be at least 105% of Total Premiums Paid up to date of death.	
			At any point of time, Reduced Paid-up Death Benefit will not be less than Surrender Value applicable at the time of death.	
	All Plan Options with Two- gether Option	In case the Primary Life Insured dies first, the Death Benefit will be payable as lumpsum, and Policy will continue.	Reduced Paid-up Sum Assured on Death for Primary Life Insured will be payable and cover will start for Secondary Life Insured on Reduced Paid-up basis.	
			Reduced Paid-up Survival Benefit will be payable, till the death of Secondary Life Insured or maturity, whichever is earlier. In	

			addition, in the	
			case of	
			Secondary Life	
			Insured surviving	
			till maturity,	
			Reduced Paid-up	
			Maturity Benefit	
			will be payable.	
			The minimum	
			Reduced Paid-up	
			Death Benefit	
			payable on death	
			of Primary Life	
			Insured shall be	
			at least 105% of	
			Total Premiums	
			Paid up to date of	
			death.	
			There will be no	
		In case Secondary Life	SAD payable for the	
		Insured dies	death of Secondary	
		first.	Life Insured and	
		in ot.	cover will continue	
			for Primary Life	
			Insured on a	
			Reduced Paid-up	
			basis.	
			Reduced Paid-up	
			Survival Benefit will	
			be payable, till the	
			death of Primary Life	
			Insured or maturity,	
			whichever is earlier.	
			In addition, in the	
			case of Primary Life	
			Insured surviving till	
			maturity, Reduced	
			Paid-up Maturity	
			Benefit will be	
			payable.	
		In case the		
		Primary Life	Reduced Paid-up	
		Insured dies	Sum Assured on	
		after the death	Death for Primary	
		of the	Life Insured will	
		Secondary Life	be payable. In	
		Insured, the	addition,	
		Death Benefit	applicable	
		will be payable	Reduced Paid-up	
		as lump sum	Guaranteed	

			
	And Policy will be terminated.	Income and Reduced Paid-up Cash Bonus, if declared, due in the Policy Year of death will be payable on prorata basis considering the number of months elapsed in the Policy Year. The minimum Reduced Paid-up Death Benefit payable on death of Primary Life Insured shall be at least 105% of Total Premiums Paid up to date of death. At any point of time, Reduced Paid-up Death Benefit will not be less than Surrender Value applicable at the time of death. Reduced Paid-up Sum Assured on Death for Secondary Life Insured will be payable. In addition, applicable Reduced Paid-up Guaranteed Income and Reduced Paid-up Cash Bonus, if declared due in the Policy Year of death will be payable on	
	will be payable as lump sum and Policy will	Paid-up Guaranteed Income and Reduced Paid-up Cash Bonus, if declared due in the Policy Year of death	
		At any point of time, Reduced Paid-up Death Benefit will	

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Income and Reduced Paid-up Cash Bonus, if declared due in
Reduced Paid-up Cash Bonus, if declared due in
Cash Bonus, if declared due in
the Policy Year of
death will be
payable on prorata basis
considering the
number of months
elapsed in the
Policy Year.
The minimum Reduced Reid up
Reduced Paid-up Death Benefit
payable on death
of Primary Life
Insured shall be
at least 105% of
Total Premiums
Paid up to date of death.
At any point of
time, total
Reduced Paid-up
Death Benefit will
not be less than
Surrender Value applicable at the
rnal

			time of death.	
Applica ble Policy Anniver sary(ie s) starting from	All Plan Options without Two- gether Option	On survival of the Life Insured, the benefit is payable till maturity or death, unless accrued.		
2 nd Policy Year	All Plan Options with Two- gether Option	On survival of any one or both the Life Insured(s), the benefit is payable till maturity or second death of the life insureds,	Reduced Paid-up Survival Benefit.	
		unless		
Maturit y of the Policy	All Plan Options without Two- gether option All Plan Options with Two- gether option	accrued. On survival of the Life Insured till the Date of Maturity, the Maturity Benefit is payable. On survival of any one or both the Life Insured(s) till the Date of Maturity, the Maturity Benefit is payable.	Maximum of 1. Reduced Paid-up Sum Assured on Maturity (SAM) plus Reduced Paid-up Maturity Booster (applicable for Milestone option only), or 2. Total Premiums Paid less Total Survival Benefits paid	
death, sur benefits a unpaid ac the time o	render or m nd Cash Bo crued reduc f terminatio	aturity after cons nus for Reduced ed survival benef	able on the exits due to idering guaranteed Paid-up policies. Any its shall be payable at e to death, maturity or s.	
lapses wit	hout any be		ice Period, the Policy Reduced Paid-up. The al Period. Revival	

		Period means the period of five consecutive years from the date of first unpaid Premium, during which period the Policyholder is entitled to revive the Policy which was	
		discontinued due to the non-payment of Premium. The revival will be considered on receipt of written application from the Policyholder along with the proof of continued insurability of Life Insured and on payment of all overdue Premiums. Company may charge interest (simple basis), as decided from time to time, on the unpaid Premium for every completed month from the date of first unpaid Premium.	
		The revival interest rate will be declared on 1^{st} April every year using G-sec rate with 2 years maturity as of 31^{st} March of the same calendar year. The per month revival interest rate shall be $(x + 3\%)/12$ rounded up to nearest 0.25%, where x is G- Sec rate with 2 years maturity. Source to determine the G-Sec yield is www.ccilindia.com. The declared revival rate will be applicable for all the revivals till next declaration date i.e., 1^{st} April of next year.	
		Any change in basis of determination of interest rate for revival shall only be done after prior approval of the Authority. The interest rate to be charged at effective from April 2025 is 1% per month (simple basis) on unpaid Premiums for every completed month from the date of the first unpaid Premium. The proof of continued insurability and medical examination if required (medical examination cost to be borne by the Policyholder) and the results thereof would be interpreted and if the life is acceptable from the underwriting point of view, then it will be allowed to revive. Revival would be as per 'Board Approved Underwriting Policy'. All the benefits of the Policy will be reinstated on the Policy revival	
14.	Policy Loan, applicable	if Loan:	Part D
	-bbuorgio	Conditions for grant of a loan under the Policy: You may take a loan under the Policy, during Policy Term by giving us a written request provided the Policy has acquired the Surrende Value. The maximum loan amount you may avail is 60% of Surrender Value applicable under the Policy when a request for a loan is received less any outstanding Policy Loan plus accumulated/accrued interest, if any, on that date.	r
		Effect of grant of loan under the Policy: If a loan is granted by us under the Policy, then:	
		(1) Interest will be charged on the outstanding loan amount at a rate declared by the Company from time to time based on then prevailing market conditions and will be equal to "Three year (tenure) SBI MCLR + 0.50% subject to floor of 7.00%. The rate of interest for Policy loan as on 15 th July 2025 is 9.40% compounded per annum. The interest rate methodology is reviewable with prior approval from IRDAI.	f

	 MCLR e.g., if the three-year (tenure) SBI MCLR gets revised w.e.f. 15th June 2025 then the revised rate will be applicable from 15th June 2025 till further revision in the loan interest rate. If the loan interest rate is revised, the same interest rate will be applied to both existing and new loans from the date of revision. (2) The In-Force policies will not be foreclosed for non-payment of outstanding loan balance. For Reduced Paid-up policies, we will give you a written notice when the outstanding loan amount and accumulated interest is 95% of the surrender value and you may repay the whole or part of the outstanding loan plus accumulated interest to us. If at any point of time, the outstanding loan amount and accumulated interest value, then the Policy will be immediately and automatically terminated, and no amount shall be payable by us under the Policy. (3) Any benefit payable by us (including Survival Benefit, Death Benefit, Maturity Benefit, if applicable) will first be reduced by any outstanding Policy loan and accumulated interests, if any. 	
15. Claims/Claims	Death Claim Procedure:	Part F
Procedure	 A claim would be settled within 15 days from the date of intimation of claim, for cases not warranting investigation. 45 days from the date of intimation of claim, for cases warranting investigation You are requested to intimate us of the claim at any of our branch offices or to our Corporate Office address mentioned below: Claims Officer Edelweiss Life Insurance Company Limited 6th Floor, Tower 3, Wing 'B', Kohinoor City, Kirol Road, Kurla (W), Mumbai - 400070 Email Id: <u>claims@edelweisslife.in</u> Phone no: 1800 2121 212 Receipt of the claim intimation does not amount to acceptance of claim by the Company under the Policy and is subject to review by the Company. The decision on acceptance and admissibility of the Claim will be communicated separately by the Company to the claimant. Click here to know more about the claim procedure, download claim form and list of documents required to register a claim 	

16.	Policy Servicing	 Click here to know the procedure/touchpoints/Turn Around Time for various Policy Servicing request: Click here to download the applicable forms and list of documents required for various policy servicing request. 	Part G
17.	Grievances / Complaints	Grievance Redressal Mechanism We have established a Grievance Redressal Mechanism to assist in the resolution of any complaint, grievance, or dispute in respect of the Policy. Click here to know the Grievance Redressal Procedure.	Part G

Declaration by the Policyholder

I have read the above and confirm having noted the details.

Place:

Date:

(Signature of Policyholder)

Note:

- **Click here** for the product related documents including the Customer Information sheet.
- In case of any conflict, the terms and conditions mentioned in the policy document shall prevail.