

YTD		
Jun'26		
Grievance Redressal	Nos	Proportion
Resolved within 15 days	175	100.00%
Resolved within 16-30 days	0	0.00%
Resolved within 31-60 days	0	0.00%
Resolved above 60 days	0	0.00%
Pending* at end of period	0	0.00%
	175	

*Pending refers to the grievances received during the reporting period that remain unresolved as of the reporting date and are within the prescribed turnaround time (TAT) of 15 days.

YTD		
May'26		
Grievance Redressal	Nos	Proportion
Resolved within 15 days	106	100.00%
Resolved within 16-30 days	0	0.00%
Resolved within 31-60 days	0	0.00%
Resolved above 60 days	0	0.00%
Pending* at end of period	0	0.00%
	106	

*Pending refers to the grievances received during the reporting period that remain unresolved as of the reporting date and are within the prescribed turnaround time (TAT) of 15 days.

YTD		
Apr'26		
Grievance Redressal	Nos	Proportion
Resolved within 15 days	48	100.00%
Resolved within 16-30 days	0	0.00%
Resolved within 31-60 days	0	0.00%
Resolved above 60 days	0	0.00%
Pending* at end of period	0	0.00%
	48	

*Pending refers to the grievances received during the reporting period that remain unresolved as of the reporting date and are within the prescribed turnaround time (TAT) of 15 days.

FY 25-26		
Grievance Redressal	Nos	Proportion
Resolved within 15 days	868	100.00%
Resolved within 16-30 days	0	0.00%
Resolved within 31-60 days	0	0.00%
Resolved above 60 days	0	0.00%
Pending* at end of period	0	0.00%
	868	

*Pending refers to the grievances received during the reporting period that remain unresolved as of the reporting date and are within the prescribed turnaround time (TAT) of 15 days.

FY 24-25		
Grievance Redressal	Nos	Proportion
Resolved within 15 days	893	100.00%
Resolved within 16-30 days	0	0.00%
Resolved within 31-60 days	0	0.00%
Resolved above 60 days	0	0.00%
Pending* at end of period	0	0.00%
	893	

*Pending refers to the grievances received during the reporting period that remain unresolved as of the reporting date and are within the prescribed turnaround time (TAT) of 15 days.

FY 23-24		
Grievance Redressal	Nos	Proportion
Resolved within 15 days	977	100.00%
Resolved within 16-30 days	0	0.00%
Resolved within 31-60 days	0	0.00%
Resolved above 60 days	0	0.00%
Pending* at end of period	0	0.00%
	977	

*Pending refers to the grievances received during the reporting period that remain unresolved as of the reporting date and are within the prescribed turnaround time (TAT) of 15 days.