

YTD Aug'26						
Claim Responsiveness	Fully Settled	Partially settled	Repudiated	Rejected	Closed	Pending
Proportions of claims within 15 days from the date of filing of the claims	86.62%	0.00%	0.00%	0.00%	0.00%	1.01%
Proportions of claims within 30 days from the date of filing of the claims	10.10%	0.00%	0.00%	0.00%	0.00%	0.25%
Proportions of claims within 60 days from the date of filing of the claims	2.02%	0.00%	0.00%	0.00%	0.00%	0.00%
Proportions of claims beyond 60 days from the date of filing of the claims	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Value Proportion of Claims settled	91.87%					
YTD Jul'26						
Claim Responsiveness	Fully Settled	Partially settled	Repudiated	Rejected	Closed	Pending
Proportions of claims within 15 days from the date of filing of the claims	84.79%	0.00%	0.00%	0.00%	0.00%	1.94%
Proportions of claims within 30 days from the date of filing of the claims	10.68%	0.00%	0.00%	0.00%	0.00%	0.32%
Proportions of claims within 60 days from the date of filing of the claims	2.27%	0.00%	0.00%	0.00%	0.00%	0.00%
Proportions of claims beyond 60 days from the date of filing of the claims	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Value Proportion of Claims settled	86.42%					
YTD Jun'26						
Claim Responsiveness	Fully Settled	Partially settled	Repudiated	Rejected	Closed	Pending
Proportions of claims within 15 days from the date of filing of the claims	87.39%	0.00%	0.00%	0.00%	0.00%	0.90%
Proportions of claims within 30 days from the date of filing of the claims	9.01%	0.00%	0.00%	0.00%	0.00%	0.90%
Proportions of claims within 60 days from the date of filing of the claims	1.80%	0.00%	0.00%	0.00%	0.00%	0.00%
Proportions of claims beyond 60 days from the date of filing of the claims	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Value Proportion of Claims settled	82.77%					
YTD May'26						
Claim Responsiveness	Fully Settled	Partially settled	Repudiated	Rejected	Closed	Pending
Proportions of claims within 15 days from the date of filing of the claims	87.1%	0.0%	0.0%	0.0%	0.0%	0.8%
Proportions of claims within 30 days from the date of filing of the claims	8.1%	0.0%	0.0%	0.0%	0.0%	2.4%
Proportions of claims within 60 days from the date of filing of the claims	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%
Proportions of claims beyond 60 days from the date of filing of the claims	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Value Proportion of Claims settled	79.82%					
YTD Apr'26						
Claim Responsiveness	Fully Settled	Partially settled	Repudiated	Rejected	Closed	Pending
Proportions of claims within 15 days from the date of filing of the claims	90.63%	0.00%	0.00%	0.00%	0.00%	9.38%
Proportions of claims within 30 days from the date of filing of the claims	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Proportions of claims within 60 days from the date of filing of the claims	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Proportions of claims beyond 60 days from the date of filing of the claims	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Value Proportion of Claims settled	72.73%					

FY 25-26						
Claim Responsiveness	Fully Settled	Partially settled	Repudiated	Rejected	Closed	Pending
Proportions of claims within 15 days from the date of filing of the claims	91.4%	0.0%	0.1%	0.0%	0.0%	0.0%
Proportions of claims within 30 days from the date of filing of the claims	7.0%	0.0%	0.2%	0.0%	0.0%	0.0%
Proportions of claims within 60 days from the date of filing of the claims	1.2%	0.0%	0.1%	0.0%	0.0%	0.0%
Proportions of claims beyond 60 days from the date of filing of the claims	0.0%	0.0%	0.1%	0.0%	0.0%	0.0%
Value Proportion of Claims settled	98.67%					

FY 24-25						
Claim Responsiveness	Fully Settled	Partially settled	Repudiated	Rejected	Closed	Pending
Proportions of claims within 15 days from the date of filing of the claims	96.8%	0.0%	0.04%	0.0%	0.0%	0.04%
Proportions of claims within 30 days from the date of filing of the claims	2.3%	0.0%	0.0%	0.0%	0.0%	0.0%
Proportions of claims within 60 days from the date of filing of the claims	0.5%	0.0%	0.1%	0.0%	0.0%	0.0%
Proportions of claims beyond 60 days from the date of filing of the claims	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%
Value Proportion of Claims settled	98.47%					

FY 23-24						
Claim Responsiveness	Fully Settled	Partially settled	Repudiated	Rejected	Closed	Pending
Proportions of claims within 15 days from the date of filing of the claims	98.9%	0.0%	0.04%	0.0%	0.0%	0.0%
Proportions of claims within 30 days from the date of filing of the claims	0.8%	0.0%	0.1%	0.0%	0.0%	0.0%
Proportions of claims within 60 days from the date of filing of the claims	0.0%	0.0%	0.04%	0.0%	0.0%	0.0%
Proportions of claims beyond 60 days from the date of filing of the claims	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%
Value Proportion of Claims settled	98.35%					